



**Customer identification:**

Name: .....

Address:.....

Phone/fax No/e-mail: .....

Contact person: .....

**Refrigerating system data:**

condensing unit  compressor pack  liquid chiller single compressor  other .....

Type: .....

Serial No: .....

P.P.H. COOL invoice No: .....

Purchase date: .....

Installation date: .....

Failure date: .....

Location: inside  outside

Application: freezing cooling  air conditioning  other .....

new application  replacement

Refrigerants type: R 404A  R 407C  other .....

Type and charge of oil: .....

Evaporation temperature [°C]: ..... Condensation temperature [°C]: .....

Ambient temperature [°C]: .....

Quantity of evaporators (air coolers): .....

Others operating conditions: .....

**Compressor claim:**

Type: ..... Serial No: .....

Accessories: capacity control  ..... [%]  unload start

Claim cause:

electrical failure no compression leak seizing loud running  other .....

Failure description:

.....  
.....  
.....

**Refrigerating system component claim:**

condenser coil evaporator coil pressure control  controller  other .....

Type: ..... Serial No: .....

Failure description:

.....  
.....  
.....  
.....  
.....

.....  
(date)

.....  
(signature)